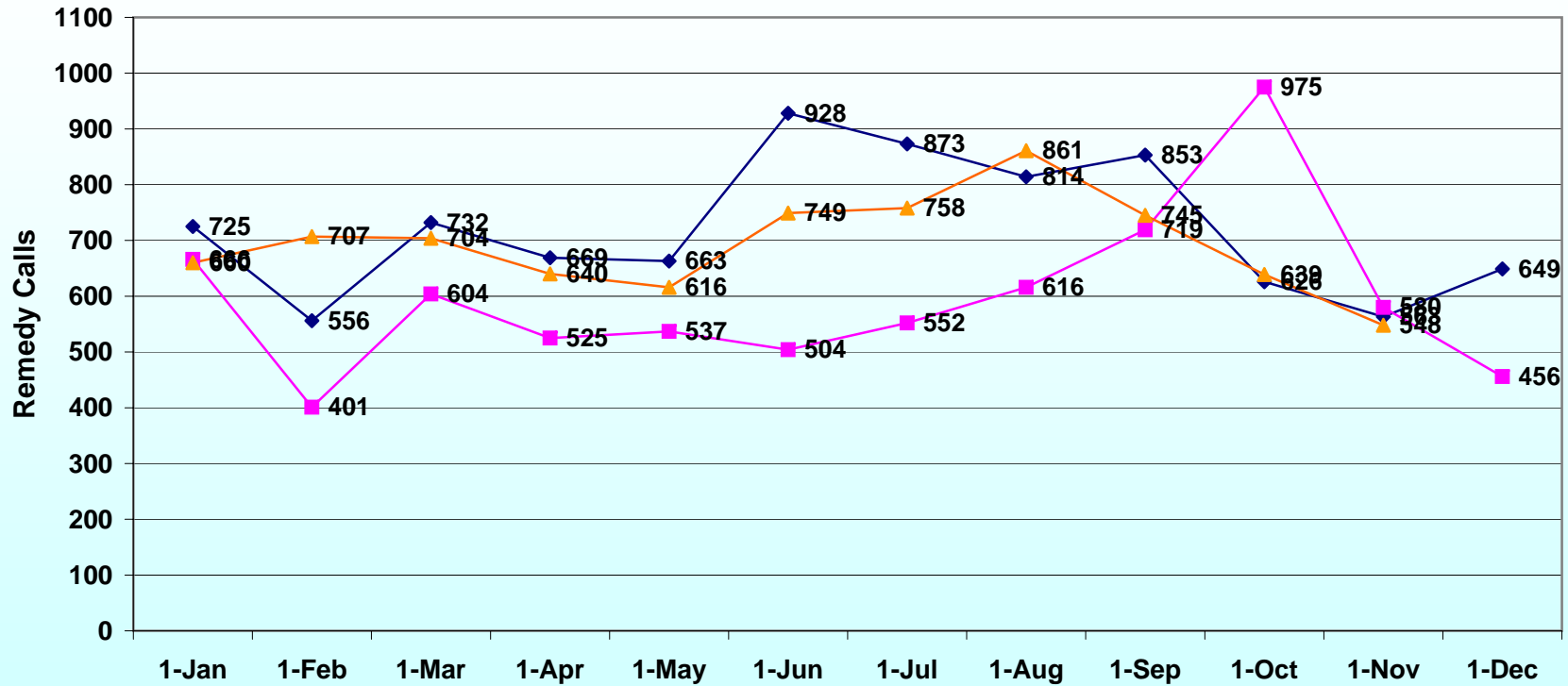


## Desktop Services Field Engineering Closed Remedy Calls



◆ 2004 Remedy Calls Closed

■ 2003 Remedy Calls Closed

▲ 2005 Remedy Call Closed